



Privacy Notice

Effective Date: Wednesday 18th December 2024

Introduction

My Poppins & Co. ("we," "us," or "our") is committed to protecting your privacy and ensuring that your personal data is handled in a safe and responsible manner. This Privacy Notice outlines how we collect, use, disclose, and protect your information when you visit our website (www.mypoppinsco.com) or use our services.

1. Information We Collect

We may collect the following types of personal data:

- Personal Identification Information: Name, email address, phone number, and postal address.
- Service Details: Information about your childcare needs, preferences, and any other relevant details you provide when using our services.
- Payment Information: Payment card details and billing information, if applicable.
- Technical Information: IP address, browser type, operating system, and other details collected through cookies and similar technologies.

2. How We Use Your Information

We use the information collected for the following purposes:

- To provide and improve our nanny and babysitting services.
- To process your bookings and payments.
- To communicate with you about our services, updates, and promotions.
- To comply with legal and regulatory requirements.
- To analyze website usage and improve user experience.

3. Sharing Your Information

We may share your personal data with:

- Trusted third-party service providers who assist in delivering our services (e.g., payment processors, IT support).
- Our nannies and babysitters, as necessary, to fulfill your service requests.
- Regulatory authorities or law enforcement agencies, when required by law.

4. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance your browsing experience. These technologies help us understand how visitors interact with our website and enable us to personalize content. You can manage your cookie preferences through your browser settings.

5. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected or to comply with legal obligations.

6. Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction.

7. Your Rights

You have the following rights regarding your personal data:

- Access: Request access to your personal data.
- Correction: Request correction of inaccurate or incomplete data.
- Deletion: Request deletion of your personal data, subject to legal limitations.
- Objection: Object to the processing of your personal data.
- Data Portability: Request transfer of your data to another service provider.

To exercise your rights, please contact us at [Insert Contact Email].

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review their privacy policies before providing any personal data.

9. Updates to This Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in our practices or legal requirements. The updated version will be posted on our website with the effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Notice or our data practices, please contact us at:

My Poppins & Co.

Email: info@mypoppinsco.com

Phone: +356 99 53 55 08

Address: The Fort, Level 3, Hardrocks Business Park, Burmarrad Road, Naxxar

Thank you for trusting My Poppins & Co. with your personal data.